

**PROGRAM DIVISION  
BULLETIN**

2005-01

January 5, 2005

**Revised Privacy Notice**

As you are aware, under the GLBA, Privacy Notices must be sent to policyholders who are issued policies for personal, family or household purposes and not commercial operations.

The attached revised Privacy Notice will replace the one that you are currently using as you go forward. No special mailing is required.

If you have any questions please contact your Program Manager.



"Privacy  
Statement (11.04)"

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**LEXINGTON INSURANCE COMPANY**

**PROGRAM DIVISION**

100 Summer Street/19th Floor, Boston, MA 02110  
phone 617-330-1100 / fax 617-330-8595

## **PRIVACY POLICY**

### **Our Commitment to Privacy**

The AIG Companies (AIG) believe one of our most important assets is the trust consumers place in us to respect and properly handle nonpublic personal information received by us in connection with providing our products and services. To continue earning your trust and enhance the products and services offered to you, the companies listed below have adopted the following privacy policy to govern how we treat your nonpublic personal information including such information about our former customers.

It's important for you to know that this privacy policy applies only to the product or service you have just obtained or the insurance policy under which you are seeking or receiving benefits. As a large worldwide leader in the delivery of financial products and services, we offer numerous products and services to many types of consumers and clients in many different states and countries around the world. Therefore, each of our companies may issue different privacy policies to fit the specific products and services they offer.

### **Protecting and Safeguarding Your Information**

To help prevent unwarranted disclosure of your nonpublic information and secure it from theft, we utilize secure computer networks and restrict access to nonpublic personal information about you to those employees who need to know that information to provide products or services to you. In addition, we maintain physical, electronic, and procedural safeguards that comply with applicable laws and regulations to guard our customers' nonpublic personal information.

### **Maintaining Accurate Information**

We also maintain procedures to ensure that the information we collect is accurate, up-to-date, and as complete as possible. If you believe the information we have about you in our records or files is incomplete or inaccurate, you may request that we make additions or corrections, or if it is feasible, that we delete this information from our files. You may make this request by writing (include your name, address and policy number):

Chief Privacy Officer  
AIG - Domestic Brokerage Group  
175 Water Street, 3rd Floor  
New York, NY 10038

FAX: 212-785-9495

e-mail: [DBG.Privacy@AIG.com](mailto:DBG.Privacy@AIG.com)

## **Information We Collect:**

We collect information about you that is necessary to tailor our products and services to meet your individual needs, provide effective customer service, and comply with legal requirements.

We collect nonpublic personal information about you, from the following sources:

- Information we receive from you on applications or other forms;
- Information about your transactions with us, our affiliates or others;
- Information we receive from a consumer-reporting agency; and
- Information received in handling claims.

## **Sharing Information Within Our Family of Companies**

We may share some or all of the nonpublic personal information we collect with our affiliates—the members of the AIG family of companies. In many cases, the information that is shared may be at your request or is necessary to administer, process or otherwise handle your transactions with us or settle a claim on your behalf. In addition, we may provide this information to our affiliates in order to offer you products and services in which you may be interested.

Our family of companies includes many insurance companies (e.g., auto, home, and life insurance), insurance claims handling companies, other financial institutions (e.g. savings bank), and non-financial institutions.

## **Sharing Information Outside the AIG Family:**

Sometimes, we use companies or businesses outside the AIG family to administer, process, or otherwise handle your transactions with us, such as for claims handling or customer service. Other times, we may enter into contracts with nonaffiliated companies to perform services on our behalf, such as marketing our products and services, or we may enter into joint marketing agreements with other financial institutions. In these and other circumstances permitted by law, we may share some or all of the information we collect above with these nonaffiliated third parties. However, whenever we utilize a nonaffiliated third party to provide these services, they are required to follow federal privacy laws governing this notice. We also may share information to combat fraud, in response to a court order, or at the request of government regulators.

## **Nonpublic Personal Health Information**

We will not disclose nonpublic personal health information about you without obtaining prior written authorization from you, except as permitted by applicable law or regulation.

## **Important Information Concerning the Applicability and Future Changes to this Privacy Policy:**

This privacy policy applies, with respect to nonpublic personal financial information, to products or services provided primarily for personal, family, or household purposes in the United States by the AIG Companies listed below, and it applies to all nonpublic personal health information

these Companies may have. Although we may change this policy at any time, please rest assured that you will be notified of any changes as required by law.

AIG Companies Covered by this Policy:

AIU Insurance Company  
American Home Assurance Company  
American International Pacific Insurance Company  
American International South Insurance Company  
Birmingham Fire Insurance Company of Pennsylvania  
Commerce and Industry Insurance Company  
Granite State Insurance Company  
Illinois National Insurance Co  
National Union Fire Insurance Company of Louisiana  
National Union Fire Insurance Company of Pittsburgh, Pa  
New Hampshire Insurance Company  
The Insurance Company of the State of Pennsylvania  
American International Specialty Lines Insurance Company  
Landmark Insurance Company  
Lexington Insurance Company  
A.I. Risk Specialists Insurance, Inc.  
A.I. Risk Specialists of Missouri, Inc.  
American International Entertainment, Inc.  
Eastern Risk Specialists, Inc.  
Florida Risk Specialists, Inc.  
Louisiana Risk Specialists, Inc.  
Medical Excess Insurance Services, Inc.  
Michigan Risk Specialists, Inc.  
Midwestern Risk Specialists, Inc.  
Nevada Risk Specialists, Inc.  
New England Risk Specialists, Inc.  
Northwestern Risk Specialists, Inc.  
Risk Specialists Companies, Inc.  
Risk Specialists Company (Bermuda), Ltd.  
Risk Specialists Company of Colorado, Inc.  
Risk Specialists Company of Kentucky, Inc.  
Risk Specialists Company of Minnesota, Inc.  
Risk Specialists Company of New Jersey, Inc.  
Risk Specialists Company of New York, Inc.  
Risk Specialists Company of Ohio, Inc.  
Southeastern Risk Specialists, Inc.  
Southern Risk Specialists, Inc.  
Western Risk Specialists, Inc.  
American International Surplus Lines Agency, Inc.  
AIG Warranty Services and Insurance Agency, Inc.

and other member companies of the AIG family who sent you this privacy policy statement.