

**PROGRAM DIVISION  
BULLETIN**

2005-08

March 16, 2005

**IMPORTANT NOTIFICATION REGARDING  
'ISOTEL' ACCESS**

In an effort to enhance the ability of our Program Administrators to function efficiently and effectively, we are in the process of providing ISOTEL (specific property rate) access to our commercial Program Administrators via a common AIG Programs resource. Each Program Administrator who requires such access will be provided with passwords for two specified individuals within their office. All expenses will be assumed by the AIG Programs Division, with the activity for each administrator provided to us by ISO on a monthly basis.

In order to coordinate this facility, we will need designated contact information from each Program Administrator. Please provide the names of 2 individuals within your organization and return to us **no later than Tuesday, March 22<sup>nd</sup>**. Names should be sent in an e-mail to [stephen.raymond@aig.com](mailto:stephen.raymond@aig.com).

Each individual will be assigned a separate ID and password. For those administrators who currently order specific rates under their own ID and password, we ask that you provide your contact information so that you can be included in our records.

Thank you for your cooperation. If you have any questions, please contact your Program Manager.

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