

**PROGRAM DIVISION  
BULLETIN**

2005-44

September 6, 2005

**TOLL FREE NUMBER FOR KATRINA CLAIMANTS**

**Katrina Claims Reporting for AIG: 877-244-0304**

One number set up for claimants to report claims and to answer inquiries when they do not have access to their policy information.

Please see release for particulars.

Contact: Joe Norton  
Director of Public Relations  
212/770-3144

**AIG SETS UP SINGLE TOLL FREE NUMBER FOR KATRINA CLAIMANTS**

NEW YORK, September 2, 2005 – American International Group, Inc. (AIG) urges policyholders affected by Hurricane Katrina and unable to get to their policies to use a toll-free telephone number established to answer all claims inquiries. The number is 877-AIG-0304 (877-244-0304). **Policyholders who have access to their policies should call the number provided on those policies or contact their insurance intermediaries.**

AIG claim adjusters are working hard to reach insureds in the affected areas. Flooding and road closures have rendered many locations inaccessible. AIG claim adjusters are authorized to advance covered living expenses.

© 2000 American International Group, Inc.  
The material contained herein is proprietary to the member companies of American International Group, Inc. and is intended for use only by Program Administrators. Unauthorized disclosure, dissemination, copying, or other use of this material without the expressed written permission of AIG is strictly prohibited.

**LEXINGTON INSURANCE COMPANY**

**PROGRAM DIVISION**

100 Summer Street/19th Floor, Boston, MA 02110  
phone 617-330-1100 / fax 617-330-8595

Martin J. Sullivan, President and Chief Executive Officer of AIG, said: “Hurricane Katrina has cut a devastating path of destruction in the Southeastern United States. Many lives have been lost. Thousands of people need food and shelter and help to start rebuilding their lives. Our hearts go out to all the victims of this storm and its aftermath.”

In addition to reaching out to its policyholders, AIG is also providing assistance in the form of an initial \$1 million donation through the AIG Disaster Relief Fund and matching employee donations dollar for dollar. The fund will be used to provide badly needed assistance to the thousands of people impacted by this crisis.

###

American International Group, Inc. (AIG), world leaders in insurance and financial services, is the leading international insurance organization with operations in more than 130 countries and jurisdictions. AIG companies serve commercial, institutional and individual customers through the most extensive worldwide property-casualty and life insurance networks of any insurer. In addition, AIG companies are leading providers of retirement services, financial services and asset management around the world. AIG's common stock is listed in the U.S. on the New York Stock Exchange and ArcaEx, as well as the stock exchanges in London, Paris, Switzerland and Tokyo.

###

© 2000 American International Group, Inc.  
The material contained herein is proprietary to the member companies of American International Group, Inc. and is intended for use only by Program Administrators. Unauthorized disclosure, dissemination, copying, or other use of this material without the expressed written permission of AIG is strictly prohibited.

**LEXINGTON INSURANCE COMPANY**

**PROGRAM DIVISION**

100 Summer Street/19th Floor, Boston, MA 02110  
phone 617-330-1100 / fax 617-330-8595