



Defensive Driving – Pedestrian Interaction

Defensive driving is driving so as to prevent accidents in spite of the incorrect actions of others or adverse driving conditions, such as weather, traffic, lighting, vehicle or road condition, or the driver's physical or mental state. The defensive driver assumes that other drivers may make mistakes and is on guard in the event an error is made.

Your safety program should include defensive driver training on the proper way to interact with pedestrians. Most pedestrian accidents occur when the pedestrian walks onto a roadway and into the path of an approaching vehicle. Pedestrians often misjudge the speed and closeness of a commercial motor vehicle and assume a driver can and will slow down for them. Also, pedestrians think that because they can see the vehicle, the driver can see them. These kinds of errors in judgment are why pedestrian accidents frequently occur. Drivers should try to anticipate pedestrians making such errors and be prepared to compensate. The following are management areas that should be addressed regarding defensive driving and tips to provide your drivers to help them become defensive drivers.

Management Issues	Yes	No
Have drivers been trained to maneuver safely near pedestrians?		
Do you know if your drivers maneuver around pedestrian traffic safely?		
Do you periodically have qualified personnel ride with your drivers to assess their driving habits?		
Do drivers properly adjust mirrors and perform a pre-trip inspection to assure that all lights and horns are functioning properly?		
Are drivers aware of the concept of a 'preventable accident' (A preventable accident is one in which the driver failed to exercise every reasonable precaution to prevent the accident. This is irrespective of the extent of property damage and/or personal injury, to whom it occurred or the location of the accident.)?		



To be a defensive driver when interacting with pedestrians, your drivers should:

- Anticipate that a pedestrian may do the unexpected.
- Scan around the vehicle thoroughly when pedestrians are present.
- Adjust their driving speed to safely avoid a pedestrian. It is difficult for pedestrians to correctly judge
 how fast a vehicle is approaching. A pedestrian will often misjudge a vehicle's speed and enter the
 roadway thinking there is time to cross, especially if the vehicle is going faster than normal for the
 area.
- Not assume that a pedestrian will give them the right-of-way until it is obvious the pedestrian is waiting for the vehicle to pass.
- Be extra careful at night in pedestrian areas, as pedestrians may assume a driver can see them because they can see the vehicle headlights so easily.
- Remember improper trailer tracking in turns may cause a trailer to run onto the sidewalk. Drivers should turn wide enough to avoid this and go very slowly.
- Remember that pedestrians all too often walk or stand in the blind spots in front of and to the right of a vehicle.

Contact

AIG Programs Loss Control T 800 611 3994 F 888 659 9047 programslc@aig.com



COPYRIGHT ©2005, ISO Services, Inc.

CH-10-49 7/22/05

The information contained in this publication was obtained from sources believed to be reliable. ISO Services, Inc., its companies and employees make no guarantee of results and assume no liability in connection with either the information herein contained or the safety suggestions herein made. Moreover, it cannot be assumed that every acceptable safety procedure is contained herein or that abnormal or unusual circumstances may not warrant or require further or additional procedure.

American International Group, Inc. (AIG) is a leading international insurance organization serving customers in more than 130 countries. AIG companies serve commercial, institutional, and individual customers through one of the most extensive worldwide property- casualty networks of any insurer. In addition, AIG companies are leading providers of life insurance and retirement services in the United States. AIG common stock is listed on the New York Stock Exchange and the Tokyo Stock Exchange.

Additional information about AIG can be found at www.aig.com | YouTube: www.youtube.com/aig | Twitter: @AIG_LatestNews | LinkedIn: www.linkedin.com/company/aig

AIG is the marketing name for the worldwide property-casualty, life and retirement, and general insurance operations of American International Group, Inc. For additional information, please visit our website at www.aig.com. All products and services are written or provided by subsidiaries or affiliates of American International Group, Inc. Products or services may not be available in all countries, and coverage is subject to actual policy language. Non-insurance products and services may be provided by independent third parties. Certain property-casualty coverages may be provided by a surplus lines insurer. Surplus lines insurers do not generally participate in state guaranty funds, and insureds are therefore not protected by such funds.

© 2014 American International Group, Inc. All rights reserved.