# Memorandum

From: Div 66 Actuarial

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CC: J. Johnson, J. Heaney, C. Steinbach, T. Peterson, J. Baier, J. Stracher, D. Shafer, D. Vanagas

Date: 10/19/2015

Re: Division 66 - 2015 WNH WorkTruckGuard US Profitability Study

#### I. Executive Summary

#### A. <u>Introduction</u> -

The WNH WorkTruckGuard program offers Auto, Boiler and Machinery, General Liability, Inland Marine, Property and Umbrella coverage to the truck equipment industry. At least 75 percent of a company's revenue must be generated from truck equipment operations to be eligible for this program. Truck equipment is defined as any equipment that is designed for mounting on bare truck chassis to convert the trucks to a special use vehicle.

Last year's analysis resulted in an overall PY 2015 Ultimate Loss Ratio indication of 74.0% which yielded a RAP neutral rate need of 15.5% based on 2014 RAP values.

The year to date rate change for 2015 is 4.2% in total, varying by LOB.

For purposes of this analysis we have used a 2015 forecasted rate change of 4.6% in total, varying by LOB.

#### B. Summary of Results

IL and LAE evaluated as of: 2<sup>nd</sup> Quarter 2015

Currency Employed: USD

#### Exhibit 1:

			2015	Projected		RAP		
		F	orecasted	l Ultimate		Breakeven		
Line of	Sub-	Policy	GWP	IL and LAE	Combined	Target	RAP Rate	Projected
Business	Segment	Year	(000)	Ratio*	Ratio*	Combined Ratio	Need	RAP \$ **
GL	N/A	2015	1,716	87.0%	120.8%	98.6%	32.0%	(251)
AL	N/A	2015	391	45.0%	78.6%	98.0%	-28.4%	50
Property	N/A	2015	715	52.3%	86.4%	95.9%	-14.4%	46
APD	N/A	2015	60	61.0%	93.9%	98.0%	-5 <b>.9</b> %	2
Excess Liability	N/A	2015	266	60.4%	93.1%	98.7%	-8.1%	10
TOTAL	<u> </u>		3,147	71.2%	104.9%	97.9%	10.2%	(143)

<sup>\*</sup> Includes PY 2015 rate change achieved

C. <u>Discussion of Material Findings-</u> This program continues to experience higher than expected severity. The General Liability, Auto Liability and Property lines all saw deterioration over the prior analysis. The GL line in particular is experiencing a high number of large losses. Py's 11-12 have 6 large losses that total over \$5.4M. The Property line also showed a large loss in PY 14 of \$885K that was not in the previous year's analysis. The XS line has two claims since program inception that total \$1.9M.

<sup>\*\*</sup> Assumes a tax rate of 35%

- A. <u>Assumptions</u> - For purposes of this analysis, the loss ratio indications are based on a 3.5% trend assumption for GL, 4% for AL, 5% for XS and 0.0% for Property and APD. Development patterns for GL were heavily reliant on program experience, due to both the volume of data and the consistency of claim emergence. For the auto lines we rely on a mix of Div 66 and the indicated program development patterns. XS selected development factors were based on overall Division 66 factors. For the rate changes used in this analysis, we calculate a forecasted rate change by LOB using YTD rate changes and the original targeted rate changes. These two rate change estimates are weighted together to arrive at a forecasted annual rate change.
- B. <u>Limitations/Weakness</u> The projected PY 2015 loss ratio shown in Exhibit 1 of this report assumes that the YTD rate change achieved in 2015 will be consistent throughout the remainder of the year. To the extent that the annual rate change does not equal the YTD rate change, then the results of this report will vary. Besides that, there are no significant limitations/weaknesses with regards to this study outside of standard actuarial caveats that normally apply to projecting future losses. These include, but are not limited to, actual emerged actuarial parameters (LDF's, ILFs, ELR's, trend, etc.) not being in line with selected parameters; misscoding/inaccurate representation of the data relied upon in this analysis; and future regulatory/judicial changes affecting the frequency/severity of the results.
- C. <u>Data Quality</u> The data for all lines of business in this analysis is pulled from Sandbox which aggregates the data from CRS.
- D. Other NA

#### III. Methodology

A review of several claim diagnostics shows no clear evidence of case reserve strengthening for this book of business (no consistent increase in average outstanding or decrease in paid to incurred ratios). In addition, a review of implied claim disposal rate does not show any clear evidence of claims closure rate changes.

Several methodologies have been used to project loss & legal expenses to ultimate. This includes the following: paid and incurred loss development and Bornhuetter-Ferguson methods (on a paid and incurred basis) all for losses uncapped and at varying capped levels. Frequency and severity is employed along with ultimate ILAE ratio selections to select a final PY 2015 ultimate loss ratio. The selected frequency and severities are somewhat consistent in comparison to the prior profit study.

The commissions and underwriting expenses are program specific. The RAP neutral ratio is calculated based program specific RAP profit loads. Rate need is based on a ratio of the ultimate ILAE ratio and the target ILAE ratio.

- IV. Actuarial Next Steps We will continue to monitor these results through quarterly actual versus expected analyses.
- V. Underwriting Action Plans Below is the response provided by the Program Manager.

The GWP of the program increased 29% over 2014. The 2014 profit study showed an overall 2015 rate need of 15.5% driven largely from the General Liability line. The program achieved annually 4.6% in 2015 varying by LOB. In the 4thQ 14.6% of rate was achieved. The 2015 rate need is 10.2% and the need resides with the GL at 32% down from 52%. Tools remain to achieve this goal. A pre renewal loss control strategy has assisted in improving the quality of the risks, showing our value and assisting in right pricing. This strategy will continue in 2016.

#### Appendix - Methodology:

Please note that the analysis has seven sections:

Section I - General Liability

Section II - Auto Liability

Section III - Property

Section IV - Auto Physical Damage

Section V - Excess

Exhibit 1 - Summarizes PY 2015 ultimate ILAE ratios and PY 2015 rate need.

Exhibit 2 - PY reported incurred and paid loss and LAE ratios in triangle format.

Exhibit 3 - Indexing PY 2005 - 2015 ultimate ILAE (incurred + LAE) ratios to PY 2015 and selection of PY 2015 ultimate ILAE ratios.

Exhibit 4 - Frequency/Severity method used to calculate an indicated PY 2015 ultimate ILAE ratio

Exhibit 5 - Summarizes various methods (Exhibit 6a - Exhibit 8f) used to calculate ultimate + LAE & ratios for PY's 2005 - 2015.

- a) Policy Limits
- b) Capped at \$250,000
- c) Capped at \$100,000

#### Exhibit 6 - Bornhuetter-Ferguson methods

- a) Methodology
- b) A Priori Loss Ratios

#### Exhibit 7 - ILF selections

<u>Exhibit 8</u> - Loss development methods. In general, the selected age to age loss development factors are determined by giving weight to the overall Division 66 loss development factors as well as historical results of the program.

- a) Uncapped Incurred
- b) Incurred Capped at \$250,000
- c) Incurred Capped at \$100,000
- d) Uncapped Paid
- e) Paid Capped at \$250,000
- f) Paid Capped at \$100,000

<u>Exhibit 9</u> - Gross Written Premium developed to an ultimate PY basis. In general, the selected age to age premium development factors are determined by giving weight to the overall Division 66 premium development factors as well as the historical results of the program.

<u>Exhibit 10</u> - Total claim counts (excluding closed w/no-pay) developed to ultimate. In general, the selected age to age loss development factors are determined by giving weight to the overall Division 66 claim development factors as well as the historical results of the program.

<u>Exhibit 11</u> - Open claim count, closed with payment claim count, closed without payment claim count and total claim count development.

#### Exhibits 12 - Key diagnostic triangles.

a) Case Reserves per Open Claim

Paid & Legal per Closed With Payment

Paid per Closed With Payment

b) Paid & Legal to Incurred & Legal

Paid to Incurred

Closed W/Pay to Total Claim Count (Ex CWNP)

- c) Legal to Indemnity
- d) Total Claim Count to Total Policy Count

Average Account Size - Total - GWP to Total Policy Count

Average Account Size - New- GWP to New Policy Count

Average Account Size - Renewal - GWP to Renewal Policy Count

Exhibit 13 - Large loss listing (Incurred + LAE > \$100,000 or \$250,000 varying by LOB).

Please let me know if you have any questions or comments regarding this study.

Division 66 - Programs WNH WorkTruckGuard - Profitability Study PYG @ 2015/2 (000's omitted) Summary 1

# Program Summary by LOB - PY 2015

(1)	(2)		(3)
			Before 2015
			Rate Change
	PY 2015		PY 2015
	Forecasted		Ultimate
LOB	GWP	Direct	ILAE Ratio
GL	1,716	4.4%	90.3%
AL	391	3.8%	48.1%
Property	715	3.8%	55.4%
APD	60	4.0%	60.9%
Excess Liability	266	3.7%	62.5%
Total Casualty	2,372	4.2%	80.2%
Total Property	775	3.8%	55.9%
All Lines Combined	3,147	4.1%	74.2%

	RAP Neutral
(5)	(4)
Before 2015	
Rate Change	
PY 2015	Target
Rate Need	Ratio
36.8%	64.8%
-23.9%	64.4%
-9.7%	61.8%
-6.0%	65.1%
-4.9%	66.0%
22.2%	64.9%
-9.4%	62.0%
14.7%	64.2%

(6)	(7) After 2015
	Rate Change
PY 2015	PY 2015
Rate	Ultimate
Achieved	ILAE Ratio
3.8%	87.0%
6.8%	45.0%
5.9%	52.3%
-0.1%	61.0%
3.6%	60.4%
4.3%	77.1%
5.4%	53.0%
4.6%	71.2%

<sup>(1) =</sup> Input

<sup>(2) =</sup> Exhibit 2

<sup>(3) = (7) \* [1 + (6)]</sup> 

<sup>(4) =</sup> Exhibit 1

<sup>(5) = [(3) + (</sup>Direct Expense)] / [(4) + (Direct Expense)] - 1

<sup>(6) =</sup> Exhibit 1

<sup>(7) =</sup> Exhibit 1

PYG @ 2015/2 (000's omitted)

Program Summary by LOB - PY 2016

(2)		(3)
		After 2015
		Rate Change
PY 2015		PY 2016
Forecasted		Ultimate
GWP	Direct	ILAE Ratio
1,716	4.4%	90.0%
391	3.8%	46.8%
715	3.8%	52.3%
60	4.0%	61.0%
266	3.7%	63.4%
2,372	4.2%	79.9%
775	3.8%	53.0%
3,147	4.1%	73.3%
	PY 2015 Forecasted GWP 1,716 391 715 60 266 2,372 775	PY 2015 Forecasted

RAP Neutral	
(4)	(5)
	After 2015
	Rate Change
Target	PY 2016
Ratio	Rate Need
64.8%	36.4%
64.4%	-25.8%
61.8%	-14.4%
65.1%	-5.9%
66.0%	-3.8%
64.9%	21.8%
62.0%	-13.7%
64.2%	13.3%

Summary 2

<sup>(1) =</sup> Input

<sup>(2) =</sup> Exhibit 2

<sup>(3) =</sup> Exhibit 1

<sup>(4) =</sup> Exhibit 1

<sup>(5) = [(3) + (</sup>Direct Expense)] / [(4) + (Direct Expense)] - 1

Division 66 - Programs WNH WorkTruckGuard - Profitability Study PYG @ 2015/2 (000's omitted)

Program Summary by LOB

GL

AL

#### Property - ex Cat Load & Reinsurance Charges

APD

				Selected	
		Reported	Reported	Ultimate	Ultimate
PY	GWP	ILAE	ILAE Ratio	ILAE	ILAE Ratio
2005	0	0	-	0	-
2006	0	0	-	0	-
2007	0	0	-	0	-
2008	244	28	11.3%	27	10.9%
2009	645	321	49.8%	387	60.1%
2010	600	408	68.0%	541	90.2%
2011	856	3,305	386.0%	3,419	399.3%
2012	948	2,201	232.3%	2,628	277.3%
2013	1,098	30	2.7%	821	74.7%
2014	1,267	28	2.2%	1,177	93.0%
2015	1,716	0	0.0%	1,476	86.0%

			Selected	
	Reported	Reported	Ultimate	Ultimate
GWP	ILAE	ILAE Ratio	ILAE	ILAE Ratio
0	0	-	0	-
0	0	-	0	
0	0	-	0	
129	2	1.7%	2	1.2%
283	146	51.7%	155	54.7%
238	56	23.7%	57	23.79
257	548	213.2%	616	239.49
310	54	17.4%	106	34.0%
357	23	6.5%	118	33.19
357	75	21.1%	212	59.3%
391	0	0.0%	172	44.0%

			Selected	
	Reported	Reported	Ultimate	Ultimate
GWP	ILAE	ILAE Ratio	ILAE	ILAE Ratio
0	0	-	0	-
0	0	-	0	-
0	0	-	0	-
107	0	0.0%	0	0.0%
336	7	2.1%	7	2.0%
314	132	42.1%	133	42.2%
454	206	45.4%	208	45.9%
452	209	46.3%	213	47.1%
565	45	7.9%	44	7.8%
524	969	185.1%	1,099	209.8%
715	15	2.2%	336	47.0%

			Selected	
	Reported	Reported	Ultimate	Ultimate
GWP	ILAE	ILAE Ratio	ILAE	ILAE Ratio
0	0	-	0	-
0	0	-	0	-
0	0	-	0	-
19	2	12.6%	2	13.1%
39	10	25.3%	10	26.2%
32	31	94.7%	31	95.1%
41	71	171.3%	71	171.4%
45	1	2.7%	1	2.6%
53	25	46.2%	25	46.7%
57	58	101.4%	64	111.7%
60	0	0.0%	36	60.0%

Excess Liability

Total Casualty Total Property - ex Cat Load & Reinsurance All Lines Combined

PY	
2005	
2006	
2007	
2008	
2009	
2010	
2011	
2012	
2013	
2014	
2015	
2016	

			Selected	
	Reported	Reported	Ultimate	Ultimate
GWP	ILAE	ILAE Ratio	ILAE	ILAE Ratio
0	0	-	0	-
0	0	-	0	-
0	0	-	0	-
22	0	0.0%	0	0.0%
61	0	0.0%	0	0.0%
74	0	0.0%	20	27.2%
131	1,915	1456.7%	1,960	1491.0%
122	0	0.0%	50	41.0%
162	0	0.0%	80	49.3%
185	0	0.0%	110	59.4%
266	0	0.0%	178	67.0%

			Selected	
	Reported	Reported	Ultimate	Ultimate
GWP	ILAE	ILAE Ratio	ILAE	ILAE Ratio
0	0	-	0	-
0	0	-	0	-
0	0	-	0	-
395	30	7.6%	28	7.1%
989	467	47.2%	542	54.8%
912	464	50.9%	618	67.7%
1,245	5,768	463.3%	5,995	481.5%
1,380	2,255	163.4%	2,783	201.7%
1,618	53	3.3%	1,019	63.0%
1,808	103	5.7%	1,499	82.9%
2,372	0	0.0%	1.826	77.0%

			Selected	
	Reported	Reported	Ultimate	Ultimate
GWP	ILAE	ILAE Ratio	ILAE	ILAE Ratio
0	0	-	0	-
0	0	-	0	-
0	0	-	0	-
126	2	1.9%	2	1.9%
376	17	4.5%	17	4.6%
347	163	47.0%	164	47.2%
495	277	55.9%	279	56.4%
497	210	42.3%	214	43.1%
619	70	11.2%	69	11.2%
581	1,027	176.9%	1,163	200.2%
775	15	2.0%	372	48.0%

			selected	
	Reported	Reported	Ultimate	Ultimate
GWP	ILAE	ILAE Ratio	ILAE	ILAE Ratio
0	0	-	0	
0	0	-	0	-
0	0	-	0	-
521	32	6.2%	31	5.9%
1,365	484	35.5%	560	41.0%
1,259	627	49.8%	782	62.1%
1,740	6,045	347.4%	6,274	360.6%
1,877	2,466	131.4%	2,998	159.7%
2,237	123	5.5%	1,088	48.7%
2,389	1,130	47.3%	2,662	111.4%
3,147	15	0.5%	2,198	69.8%

#### Program Summary by LOB - Prior Profitability Study Indications

GL

2015

0.0%

0.0%

27.2%

41.0%

49.3%

59.4%

67.0%

1491.0%

Ultimate

**ILAE** Ratio

Property - ex Cat Load & Reinsurance Charges

_	_
P	n

		2014	2015
		Ultimate	Ultimate
PY	GWP	<b>ILAE Ratio</b>	ILAE Ratio
2005	0	-	-
2006	0	-	-
2007	0	-	-
2008	244	10.9%	10.9%
2009	645	64.7%	60.1%
2010	600	103.8%	90.2%
2011	856	344.6%	399.3%
2012	948	255.7%	277.3%
2013	1,098	90.8%	74.7%
2014	1,267	95.0%	93.0%
2015	1,716		86.0%

	2014	2015
	Ultimate	Ultimate
GWP	<b>ILAE Ratio</b>	ILAE Ratio
0	-	-
0	-	-
0	-	-
129	1.2%	1.2%
283	54.7%	54.7%
238	27.9%	23.7%
257	47.3%	239.4%
310	37.2%	34.0%
357	30.4%	33.1%
357	40.0%	59.3%
391		44.0%

ΑL

		2014	2015
		Ultimate	Ultimate
	GWP	<b>ILAE Ratio</b>	<b>ILAE Ratio</b>
	0	-	-
	0	-	-
	0	-	-
	107	0.0%	0.0%
	336	2.0%	2.0%
	314	27.0%	42.2%
	454	45.9%	45.9%
	452	47.1%	47.1%
	565	3.8%	7.8%
	524	30.0%	209.8%
	715		47.0%
_			

	2014	2015
	Ultimate	Ultimate
GWP	<b>ILAE Ratio</b>	ILAE Ratio
0	-	-
0	-	-
0	-	-
19	13.1%	13.1%
39	26.2%	26.2%
32	95.1%	95.1%
41	140.0%	171.4%
45	2.6%	2.6%
53	44.9%	46.7%
57	50.0%	111.7%
60		60.0%

Fxcess	Liability

GWP

0

0 22

61

74

131

122

162

185

266

PY

2005 2006

2007

2008

2009

2010

2011

2012

2013

2014

2015

2014 Ultimate

0.0%

19.7%

27.2%

46.7%

53.6%

64.0%

1369.2%

**ILAE Ratio** 

	2014	2015
	Ultimate	Ultimate
GWP	ILAE Ratio	ILAE Ratio
0	-	-
0	-	-
0	-	-
395	7.1%	7.1%
989	59.0%	54.8%
912	77.8%	67.7%
1,245	391.4%	481.5%
1,380	188.1%	201.7%
1,618	73.7%	63.0%
1,808	81.0%	82.9%
2,372	0.0%	77.0%

Total Casualty

l otal	
Property - ex Cat Load & Reinsurance	9

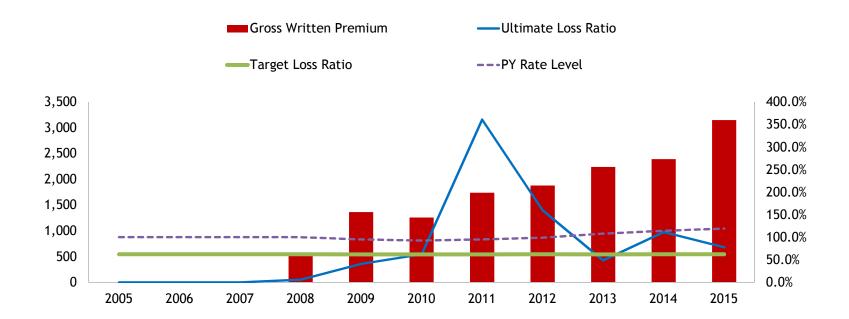
•	2014	2015
	Ultimate	Ultimate
GWP	<b>ILAE Ratio</b>	<b>ILAE Ratio</b>
0	-	-
0	-	-
0	-	-
126	1.9%	1.9%
376	4.6%	4.6%
347	33.3%	47.2%
495	53.7%	56.4%
497	43.1%	43.1%
619	7.4%	11.2%
581	32.0%	200.2%
775	0.0%	48.0%

All	Lines	
Con	bined	

	2014	2015
	Ultimate	Ultimate
GWP	<b>ILAE Ratio</b>	ILAE Ratio
0	-	-
0	-	-
0	-	-
521	5.9%	5.9%
1,365	44.1%	41.0%
1,259	65.5%	62.1%
1,740	295.3%	360.6%
1,877	149.7%	159.7%
2,237	55.4%	48.7%
2,389	69.1%	111.4%
3,147	0.0%	69.8%

Total Program Summary

		Loss Ratio			Combined F	latio	Normalized			
PY	GWP	Reported	Ultimate	Target *	Ultimate	BECR	RAP Dollars	Rt Chg	Rt Lvl	Commission
2005	0	0.0%	0.0%	62.3%	41.5%	97.9%	0	0.0%	1.00	#DIV/0!
2006	0	0.0%	0.0%	62.3%	41.5%	97.9%	0	0.0%	1.00	#DIV/0!
2007	0	0.0%	0.0%	62.3%	41.5%	97.9%	0	0.0%	1.00	#DIV/0!
2008	521	6.2%	5.9%	62.3%	41.5%	97.9%	195	0.0%	1.00	22.0%
2009	1,365	35.5%	41.0%	62.0%	76.8%	97.8%	190	-4.7%	0.95	22.0%
2010	1,259	49.8%	62.1%	62.0%	97.9%	97.8%	-1	-2.8%	0.93	22.0%
2011	1,740	347.4%	360.6%	61.9%	396.4%	97.8%	-3,453	2.9%	0.95	22.0%
2012	1,877	131.4%	159.7%	62.1%	195.5%	97.8%	-1,218	4.0%	0.99	22.0%
2013	2,237	5.5%	48.7%	62.0%	84.5%	97.8%	198	8.8%	1.08	22.0%
2014	2,389	47.3%	111.4%	62.2%	147.1%	97.9%	-780	6.0%	1.14	22.0%
2015	3,147	0.5%	77.9%	62.2%	113.6%	97.9%	-328	4.5%	1.19	22.0%
Total	14,535	75.1%	115.9%				-5,196			



<sup>\*</sup> Target Ratio = 1 - (Expense Ratio) - (AAL) - (XOL) - (Corporate Cat Reinsurance) - (ULE) - (Claim Fees) - (Risk Load)

<sup>\*</sup> Ultimate Loss Ratios exclude modeled cats, ULE, non-machine claims fees and the impact of XOL/corporate cat reinsurance

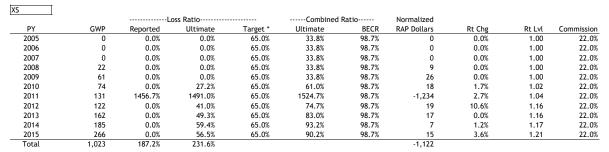
Division 66 - Programs

WNH WorkTruckGuard - Profitability Study PYG @ 2015/2 (000's omitted)

#### Program Summary by LOB - Casualty Lines

GL										
		L	oss Ratio		Combined	Ratio	Normalized			
PY	GWP	Reported	Ultimate	Target *	Ultimate	BECR	RAP Dollars	Rt Chg	Rt Lvl	Commission
2005	0	0.0%	0.0%	63.8%	34.8%	98.6%	0	0.0%	1.00	22.0%
2006	0	0.0%	0.0%	63.8%	34.8%	98.6%	0	0.0%	1.00	22.0%
2007	0	0.0%	0.0%	63.8%	34.8%	98.6%	0	0.0%	1.00	22.0%
2008	244	11.3%	10.9%	63.8%	45.6%	98.6%	85	0.0%	1.00	22.0%
2009	645	49.8%	60.1%	63.8%	94.8%	98.6%	16	-5.2%	0.95	22.0%
2010	600	68.0%	90.2%	63.8%	125.0%	98.6%	-104	-1.0%	0.94	22.0%
2011	856	386.0%	399.3%	63.8%	434.0%	98.6%	-1,893	1.1%	0.95	22.0%
2012	948	232.3%	277.3%	63.8%	312.0%	98.6%	-1,333	4.0%	0.99	22.0%
2013	1,098	2.7%	74.7%	63.8%	109.5%	98.6%	-79	5.8%	1.04	22.0%
2014	1,267	2.2%	93.0%	63.8%	127.7%	98.6%	-243	6.1%	1.11	22.0%
2015	1,716	0.0%	97.9%	63.8%	132.7%	98.6%	-385	3.8%	1.15	22.0%
Total	7,375	85.7%	144.8%				-3,936			

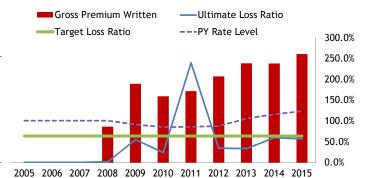
AL										
·		L	oss Ratio		Combined	Ratio	Normalized			
PY	GWP	Reported	Ultimate	Target *	Ultimate	BECR	RAP Dollars	Rt Chg	Rt Lvl	Commission
2005	0	0.0%	0.0%	63.4%	34.6%	98.0%	0	0.0%	1.00	22.0%
2006	0	0.0%	0.0%	63.4%	34.6%	98.0%	0	0.0%	1.00	22.0%
2007	0	0.0%	0.0%	63.4%	34.6%	98.0%	0	0.0%	1.00	22.0%
2008	129	1.7%	1.2%	63.4%	35.9%	98.0%	53	0.0%	1.00	22.0%
2009	283	51.7%	54.7%	63.4%	89.3%	98.0%	16	-8.6%	0.91	22.0%
2010	238	23.7%	23.7%	63.4%	58.3%	98.0%	63	-7.3%	0.85	22.0%
2011	257	213.2%	239.4%	63.4%	274.0%	98.0%	-300	1.1%	0.86	22.0%
2012	310	17.4%	34.0%	63.4%	68.7%	98.0%	60	2.2%	0.88	22.0%
2013	357	6.5%	33.1%	63.4%	67.7%	98.0%	72	20.7%	1.06	22.0%
2014	357	21.1%	59.3%	63.4%	94.0%	98.0%	10	9.3%	1.16	22.0%
2015	391	0.0%	56.3%	63.4%	91.0%	98.0%	18	6.8%	1.23	22.0%
Total	2,322	39.0%	63.9%				-9			

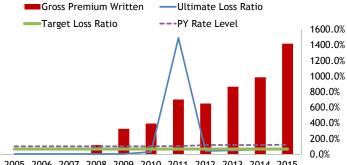




<sup>\*</sup> Ultimate Loss Ratios exclude modeled cats, ULE, non-machine claims fees and the impact of XOL/corporate cat reinsurance







1200.0% 1000.0% 800.0% 600.0% 400.0% 200.0%

2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015

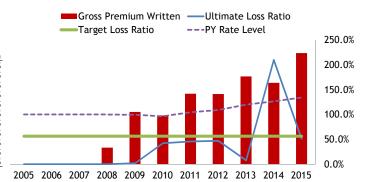
WNH WorkTruckGuard - Profitability Study

PYG @ 2015/2 (000's omitted)

#### Program Summary by LOB - Property Lines

Property										
		Lo	oss Ratio		Combined	Ratio	Normalized			
PY	GWP	Reported	Ultimate	Target *	Ultimate	BECR	RAP Dollars	Rt Chg	Rt Lvl	Commission
2005	0	0.0%	0.0%	56.4%	39.4%	95.9%	0	0.0%	1.00	22.0%
2006	0	0.0%	0.0%	56.4%	39.4%	95.9%	0	0.0%	1.00	22.0%
2007	0	0.0%	0.0%	56.4%	39.4%	95.9%	0	0.0%	1.00	22.0%
2008	107	0.0%	0.0%	56.4%	39.4%	95.9%	41	0.0%	1.00	22.0%
2009	336	2.1%	2.0%	56.4%	41.5%	95.9%	124	-0.4%	1.00	22.0%
2010	314	42.1%	42.2%	56.4%	81.7%	95.9%	30	-3.1%	0.96	22.0%
2011	454	45.4%	45.9%	56.4%	85.3%	95.9%	32	8.3%	1.04	22.0%
2012	452	46.3%	47.1%	56.4%	86.6%	95.9%	28	4.4%	1.09	22.0%
2013	565	7.9%	7.8%	56.4%	47.2%	95.9%	186	10.0%	1.20	22.0%
2014	524	185.1%	209.8%	56.4%	249.3%	95.9%	-545	5.5%	1.27	22.0%
2015	715	2.2%	51.2%	56.4%	90.6%	95.9%	25	5.9%	1.34	22.0%
Total	3,468	45.7%	59.7%				-77			

APD										
		L	oss Ratio		Combined	Ratio	Normalized			
PY	GWP	Reported	Ultimate	Target *	Ultimate	BECR	RAP Dollars	Rt Chg	Rt Lvl	Commission
2005	0	0.0%	0.0%	64.1%	33.9%	98.0%	0	0.0%	1.00	22.0%
2006	0	0.0%	0.0%	64.1%	33.9%	98.0%	0	0.0%	1.00	22.0%
2007	0	0.0%	0.0%	64.1%	33.9%	98.0%	0	0.0%	1.00	22.0%
2008	19	12.6%	13.1%	64.1%	46.9%	98.0%	6	0.0%	1.00	22.0%
2009	39	25.3%	26.2%	64.1%	60.1%	98.0%	10	-8.6%	0.91	22.0%
2010	32	94.7%	95.1%	64.1%	128.9%	98.0%	-7	-7.3%	0.85	22.0%
2011	41	171.3%	171.4%	64.1%	205.2%	98.0%	-29	-2.5%	0.83	22.0%
2012	45	2.7%	2.6%	64.1%	36.4%	98.0%	18	-4.3%	0.79	22.0%
2013	53	46.2%	46.7%	64.1%	80.6%	98.0%	6	16.5%	0.92	22.0%
2014	57	101.4%	111.7%	64.1%	145.5%	98.0%	-18	3.5%	0.95	22.0%
2015	60	0.0%	60.0%	64.1%	93.8%	98.0%	2	-0.1%	0.95	22.0%
Total	347	56.9%	69.2%				-12			





<sup>\*</sup> Target Ratio = 1 - (Expense Ratio) - (AAL) - (XOL) - (Corporate Cat Reinsurance) - (ULE) - (Claim Fees) - (Risk Load)

<sup>\*</sup> Ultimate Loss Ratios <u>exclude</u> modeled cats, ULE, non-machine claims fees and the impact of XOL/corporate cat reinsurance

GL

## Rate Need Indications

	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
			Before 2015			After 2015		
			Rate Change	Before 2015		Rate Change		
	Target		PY 2015	Rate Change	PY 2015	PY 2015	PY 2016	
	Combined	Target	Ultimate	PY 2015	Rate	Ultimate	Ultimate	PY 2016
	Ratio	ILAE Ratio	ILAE Ratio	Rate Need	Achieved	ILAE Ratio	ILAE Ratio	Rate Need
RAP Neutral:	98.6%	64.8%	90.3%	36.8%	3.8%	87.0%	90.0%	36.4%

# Expense Ratio calculated as follows:

Commission:	22.0%
Prem Tax:	2.3%
Other Acquisition Fees:	1.8%
Direct Expense:	4.4%
Indirect Expense:	3.3%
	33.8%

- (1) =[1 (Calculated RAP)]
- (2) = [(1) (Total Expense)]
- $(3) = (6) \times [1 + (5)]$
- (4) = [(3) + (Direct Expense)] / [(2) + (Direct Expense)] 1
- (5) = Input
- (6) = Exhibit 3
- $(7) = (6) \times [1 + (Trend)]$
- (8) = [(7) + (Direct Expense)] / [(2) + (Direct Expense)] 1

GL

# Reported Incurred Loss & LAE Ratios

PYG @ 2015/2 (000's omitted)

PY	GWP	6	18	30	42	54	66	78	90	102	114	126	@ 2015/2
2005	0	-	-	-	-	-	-	-	-	-	-	-	
2006	0	-	-	-	-	-	-	-	-	-	-		-
2007	0	-	-	-	-	-	-	-	-	-			-
2008	244	0.0%	4.7%	6.3%	6.3%	6.3%	8.1%	11.3%	11.3%				11.3%
2009	645	0.0%	<b>1.9</b> %	1.9%	13.6%	53.1%	49.6%	49.8%					49.8%
2010	600	0.0%	5.5%	6.0%	27.4%	66.7%	68.0%						68.0%
2011	856	1.0%	31.3%	243.7%	363.1%	386.0%							386.0%
2012	948	0.0%	4.0%	135.7%	232.3%								232.3%
2013	1,098	0.0%	1.3%	2.7%									2.7%
2014	1,267	0.0%	2.2%										2.2%
2015	1,716	0.0%											0.0%

# Reported Paid Loss & LAE Ratios

PY	GWP	6	18	30	42	54	66	78	90	102	114	126	@ 2015/2
2005	0	-	-	-	-	-	-	-	-	-	-	-	-
2006	0	-	-	-	-	-	-	-	-	-	-		-
2007	0	-	-	-	-	-	-	-	-	-			-
2008	244	0.0%	4.7%	6.3%	6.3%	6.3%	8.1%	11.3%	11.3%				11.3%
2009	645	0.0%	1.9%	1.9%	1.9%	49.2%	49.6%	49.8%					49.8%
2010	600	0.0%	3.4%	4.0%	12.9%	66.7%	68.0%						68.0%
2011	856	1.0%	19.9%	109.4%	246.3%	269.2%							269.2%
2012	948	0.0%	3.2%	119.9%	232.3%								232.3%
2013	1,098	0.0%	1.3%	1.8%									1.8%
2014	1,267	0.0%	2.2%										2.2%
2015	1,716	0.0%											0.0%

GL

#### Indexing - PY 2015 Ultimate Loss & LAE Selection

		Annual PY	Cumulative	On-Level
PY	GWP	Rate Chg	PY Rate Chg	GWP
2005	0	0.0%	1.000	-
2006	0	0.0%	1.000	-
2007	0	0.0%	1.000	-
2008	244	0.0%	1.000	281
2009	645	-5.2%	0.948	782
2010	600	-1.0%	0.939	735
2011	856	1.1%	0.949	1,037
2012	948	4.0%	0.986	1,104
2013	1,098	5.8%	1.043	1,210
2014	1,267	6.1%	1.107	1,315
2015	1,716	3.8%	1.149	1,716
			ΔI	l Yr Wtd:
				st 7 Wtd:
				st 5 Wtd:
				st 3 Wtd:
			20.	, tu.
			Selected l	Jltimate:
				ILF:
			Policy Limits U	Jltimate:

Policy Limits		
	3.5%	On-Level
Ultimate	Trend to	Ultimate
ILAE Ratio	PY 2015	ILAE Ratio
-	1.411	-
-	1.363	-
-	1.317	-
10.9%	1.272	12.0%
60.1%	1.229	60.9%
90.2%	1.188	87.5%
399.3%	1.148	378.3%
277.3%	1.109	263.8%
74.7%	1.071	72.7%
93.0%	1.035	92.7%
97.9%	1.000	97.9%
		143.9%
		148.5%
		166.3%
		89.1%
		97.0%
		1.00
		97.0%
Weight:		15%

Capped @ 250k		
	3.3%	On-Level
Ultimate	Trend to	Ultimate
ILAE Ratio	PY 2015	ILAE Ratio
	1.377	-
-	1.334	-
-	1.292	-
10.9%	1.251	11.8%
47.7%	1.212	47.6%
56.8%	1.173	54.4%
154.0%	1.136	144.5%
80.8%	1.101	76.4%
46.1%	1.066	44.6%
59.3%	1.033	59.0%
65.3%	1.000	65.3%
		68.2%
		70.3%
		74.8%
		57.4%
		65.0%
		1.48
		96.2%
		43%

Capped @ 100k		
	3.0%	On-Level
Ultimate	Trend to	Ultimate
ILAE Ratio	PY 2015	ILAE Ratio
-	1.344	-
-	1.305	-
-	1.267	-
10.9%	1.230	11.6%
19.7%	1.194	19.4%
25.1%	1.159	23.8%
95.6%	1.126	88.8%
34.3%	1.093	32.1%
21.2%	1.061	20.4%
34.0%	1.030	33.8%
32.6%	1.000	32.6%
		35.3%
		36.1%
		39.6%
		29.5%
		34.0%
	_	2.02
		68.7%
		43%
mency/Severity In	dication	88 U%

\* Averages include PY 2015

Frequency/Severity Indication: 88.0%

Weighted Average: 84.6% PY 2015 Selected: 86.0%

> Adjustment: 0.0%

> > PY 2015: 86.0%

ULE: 1.0% Claims Fees: 0.0% 87.0%

PY 2015 Ultimate ILAE Ratio:

Division 66 - Programs WNH WorkTruckGuard - Profitability Study PYG @ 2015/2 (000's omitted)

GL

Large Losses - Incurred + Legal > 100k

PY	DSP	Policy #	Case #	DOL	Insured	Ind Paid	Ind OS	Legal	I+Legal	Acc State	Description
2009	1-0-39	9658777	8441	11/29/20	09 Mirage Enterprises	35	-	272	306	Idaho	CV Struck IV That WAS Pulled OFF To TH
2010	1-0-39	6477246	9351	7/21/201	0 Strong Industries	240	-	140	380	Texas	Clmt Died When HE Fell Into The Auger
2011	1-0-39	7560128	8860	4/14/201	1 Loadmaster Corp	990	-	136	1,126	Virginia	Clmt Injured Hand And IS Alleging His
2011	1-0-39	7560275	5314	3/18/201	1 Pulliam Enterprise	-	1,000	70	1,070	Indiana	Malfunction Which Caused Plaintiff To
2011	1-0-39	7560275	2511	3/18/201	1 Pulliam Enterprise	(0)	0	932	932	Indiana	Breach Of Contract
2011	1-0-39	7560275	3578	3/17/201	1 Pulliam Enterprise	25	-	99	124	Indiana	Hitch Assembly Improperly Installed WH
2012	1-0-39	6481351	8035	8/20/201	2 Ledwell & SON Ente	1,000	-	195	1,195	Texas	Upset Of Truck From Water Tank
2012	1-0-39	2850234	4103	2/19/201	3 B & G Truck Conver	868	-	132	1,000	Texas	Wrongful Death Lawsuit.

#### AL

## Rate Need Indications

	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
			Before 2015			After 2015		
			Rate Change	Before 2015		Rate Change		
	Target		PY 2015	Rate Change	PY 2015	PY 2015	PY 2016	
	Combined	Target	Ultimate	PY 2015	Rate	Ultimate	Ultimate	PY 2016
	Ratio	ILAE Ratio	ILAE Ratio	Rate Need	Achieved	ILAE Ratio	ILAE Ratio	Rate Need
RAP Neutral:	98.0%	64.4%	48.1%	-23.9%	6.8%	45.0%	46.8%	-25.8%

# Expense Ratio calculated as follows:

Commission:	22.0%
Prem Tax:	2.8%
Other Acquisition Fees:	1.8%
Direct Expense:	3.8%
Indirect Expense:	3.3%
	33.6%

- (1) =[1 (Calculated RAP)]
- (2) = [(1) (Total Expense)]
- $(3) = (6) \times [1 + (5)]$
- (4) = [(3) + (Direct Expense)] / [(2) + (Direct Expense)] 1
- (5) = Input
- (6) = Exhibit 3
- $(7) = (6) \times [1 + (Trend)]$
- (8) = [(7) + (Direct Expense)] / [(2) + (Direct Expense)] 1

Division 66 - Programs WNH WorkTruckGuard - Profitability Study PYG @ 2015/2 (000's omitted)

ΑL

# Reported Incurred Loss & LAE Ratios

PY	GWP	6	18	30	42	54	66	78	90	102	114	126	@ 2015/2
2005	0	-	-	-	-	-	-	-	-	-	-	-	-
2006	0	-	-	-	-	-	-	-	-	-	-		-
2007	0	-	-	-	-	-	-	-	-	-			-
2008	129	0.0%	5.7%	1.7%	1.7%	1.7%	1.7%	1.7%	1.7%				1.7%
2009	283	0.0%	6.2%	10.2%	50.9%	51.7%	51.7%	51.7%					51.7%
2010	238	0.0%	11.3%	21.6%	21.6%	23.7%	23.7%						23.7%
2011	257	0.0%	9.2%	36.3%	60.7%	213.2%							213.2%
2012	310	0.0%	14.6%	17.2%	17.4%								17.4%
2013	357	3.4%	15.0%	6.5%									6.5%
2014	357	10.1%	21.1%										21.1%
2015	391	0.0%											0.0%

## Reported Paid Loss & LAE Ratios

PY	GWP	6	18	30	42	54	66	78	90	102	114	126	@ 2015/2
2005	0	-	-	-	-	-	-	-	-	-	-	-	
2006	0	-	-	-	-	-	-	-	-	-	-		-
2007	0	-	-	-	-	-	-	-	-	-			-
2008	129	0.0%	1.7%	1.7%	1.7%	1.7%	1.7%	1.7%	1.7%				1.7%
2009	283	0.0%	5.8%	8.4%	50.9%	51.7%	51.7%	51.7%					51.7%
2010	238	0.0%	10.2%	21.6%	21.6%	23.7%	23.7%						23.7%
2011	257	0.0%	9.2%	14.0%	16.0%	18.8%							18.8%
2012	310	0.0%	14.4%	17.2%	17.4%								17.4%
2013	357	0.3%	<b>5.9</b> %	6.5%									6.5%
2014	357	2.4%	18.8%										18.8%
2015	391	0.0%											0.0%

ΑL

Indexing - PY 2015 Ultimate Loss & LAE Selection

		Annual PY	Cumulative	On-Level
PY	GWP	Rate Chg	PY Rate Chg	GWP
2005	0	0.0%	1.000	-
2006	0	0.0%	1.000	-
2007	0	0.0%	1.000	-
2008	129	0.0%	1.000	159
2009	283	-8.6%	0.914	382
2010	238	-7.3%	0.847	347
2011	257	1.1%	0.857	370
2012	310	2.2%	0.876	437
2013	357	20.7%	1.057	417
2014	357	9.3%	1.155	381
2015	391	6.8%	1.234	391
			All	l Yr Wtd:
			Las	st 7 Wtd:
			Las	st 5 Wtd:
			Las	st 3 Wtd:
			Selected L	Jltimate:
				ILF:
			Policy Limits L	Iltimate:

Policy Limits		
	4.0%	On-Level
Ultimate	Trend to	Ultimate
ILAE Ratio	PY 2015	ILAE Ratio
-	1.480	-
-	1.423	-
-	1.369	-
1.2%	1.316	1.3%
54.7%	1.265	51.3%
23.7%	1.217	19.8%
239.4%	1.170	194.6%
34.0%	1.125	27.2%
33.1%	1.082	30.7%
59.3%	1.040	57.8%
56.3%	1.000	56.3%
		58.1%
		61.4%
		70.5%
		47.8%
		55.0%
		1.00
		55.0%
Weight:		4%

Capped @ 250k		
	3.5%	On-Level
Ultimate	Trend to	Ultimate
ILAE Ratio	PY 2015	ILAE Ratio
-	1.411	-
-	1.363	-
-	1.317	-
1.2%	1.272	1.3%
54.7%	1.229	49.8%
23.7%	1.188	19.4%
115.0%	1.148	91.7%
27.6%	1.109	21.7%
24.7%	1.071	22.7%
30.9%	1.035	30.0%
28.2%	1.000	28.2%
		35.1%
		37.1%
		37.7%
		26.8%
		30.0%
	_	1.34
		40.2%
		48%

Capped @ 100k		
	3.0%	On-Level
Ultimate	Trend to	Ultimate
ILAE Ratio	PY 2015	ILAE Ratio
-	1.344	-
-	1.305	-
-	1.267	-
1.2%	1.230	1.2%
44.1%	1.194	39.0%
23.7%	1.159	18.9%
52.8%	1.126	41.3%
24.4%	1.093	18.9%
19.1%	1.061	17.4%
30.9%	1.030	29.8%
28.2%	1.000	28.2%
		25.9%
		27.4%
		26.6%
		24.9%
	Г	27.0%
		1.64
		44.2%
	·	48%
wency/Severity In	dication:	46.3%

\* Averages Include PY 2015

Frequency/Severity Indication: 46.3%

Weighted Average: 42.7% PY 2015 Selected: 44.0%

> Adjustment: 0.0%

> > PY 2015: 44.0%

ULE: 1.0% Claims Fees: 0.0% 45.0%

PY 2015 Ultimate ILAE Ratio:

AL

## <u>Large Losses - Incurred + Legal > 100k</u>

PY	DSP	Policy #	Case #	DOL	Insured	Ind Paid	Ind OS	Legal	I+Legal	Acc State	Description
2009	1-0-39	5847515	841	9/3/2010	H & H Chief Sales	123	-	4	127 N	\ississippi	Insd Driver Rear Ended Clmts Vehicle
2011	1-0-39	5847695	989	7/10/2012	BAR LO Enterprises	3	500	13	517 C	alifornia	ID Pulled From A Stop Sign In Front Of

## **Property**

## Rate Need Indications

	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
			Before 2015			After 2015		
			Rate Change	Before 2015		Rate Change		
	Target		PY 2015	Rate Change	PY 2015	PY 2015	PY 2016	
	Combined	Target	Ultimate	PY 2015	Rate	Ultimate	Ultimate	PY 2016
	Ratio	ILAE Ratio	ILAE Ratio	Rate Need	Achieved	ILAE Ratio	LAE Ratio	Rate Need
RAP Neutral:	95.9%	61.8%	55.4%	-9.7%	5.9%	52.3%	52.3%	-14.4%

# Expense Ratio calculated as follows:

Commission:	22.0%
Prem Tax:	3.3%
Other Acquisition Fees:	1.8%
Reinsurance:	0.0%
Direct Expense:	3.8%
Indirect Expense:	3.3%
	34.1%

- (1) =[1 (Calculated RAP)]
- (2) = [(1) (Total Expense)]
- $(3) = (6) \times [1 + (5)]$
- (4) = [(3) + (Direct Expense)] / [(2) + (Direct Expense)] 1
- (5) = Input
- (6) = Exhibit 3
- $(7) = (6) \times [1 + (Trend)]$
- (8) = [(7) + (Direct Expense)] / [(2) + (Direct Expense)] 1

## Property

### Reported Incurred Loss & LAE Ratios

PY	GWP	6	18	30	42	54	66	78	90	102	114	126	@ 2015/2
2005	0	-	-	-	-	-	-	-	-	-	-	-	
2006	0	-	-	-	-	-	-	-	-	-	-		-
2007	0	-	-	-	-	-	-	-	-	-			-
2008	107	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%				0.0%
2009	336	1.6%	0.5%	2.1%	2.1%	2.1%	2.1%	2.1%					2.1%
2010	314	0.0%	18.9%	24.9%	27.0%	27.1%	42.1%						42.1%
2011	454	0.0%	16.5%	47.1%	45.4%	45.4%							45.4%
2012	452	0.0%	28.9%	46.3%	46.3%								46.3%
2013	565	0.0%	0.5%	7.9%									7.9%
2014	524	0.0%	185.1%										185.1%
2015	715	2.2%											2.2%

### Reported Incurred Loss & LAE Ratios - Including Modeled Cats

PY	GWP	6	18	30	42	54	66	78	90	102	114	126	@ 2015/2
2005	0	-	-	-	-	-	-	-	-	-	-	-	-
2006	0	-	-	-	-	-	-	-	-	-	-		-
2007	0	-	-	-	-	-	-	-	-	-			-
2008	107	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%				0.0%
2009	336	1.6%	0.5%	2.1%	2.1%	2.1%	2.1%	2.1%					2.1%
2010	314	0.0%	18.9%	24.9%	27.0%	27.1%	42.1%						42.1%
2011	454	0.0%	16.5%	47.1%	45.4%	45.4%							45.4%
2012	452	0.0%	28.9%	46.3%	46.3%								46.3%
2013	565	0.0%	0.5%	7.9%									7.9%
2014	524	0.0%	185.1%										185.1%
2015	715	2.2%											2.2%

Division 66 - Programs WNH WorkTruckGuard - Profitability Study PYG @ 2015/2 (000's omitted)

\* Averages include PY 2015

Property

Indexing - PY 2015 Ultimate Loss & LAE Selection

		Annual PY	Cumulative	On-Level
PY	GWP	Rate Chg	PY Rate Chg	GWP
2005	0	0.0%	1.000	-
2006	0	0.0%	1.000	-
2007	0	0.0%	1.000	-
2008	107	0.0%	1.000	144
2009	336	-0.4%	0.996	453
2010	314	-3.1%	0.965	437
2011	454	8.3%	1.045	582
2012	452	4.4%	1.091	556
2013	565	10.0%	1.200	631
2014	524	5.5%	1.266	555
2015	715	5.9%	1.341	715
			All	Yr Wtd:
			Las	t 7 Wtd:
			1	+ E \\/+d.

All Yr Wtd: Last 7 Wtd:
Last 7 Wtd:
Last 5 Wtd:
Last 3 Wtd:
ted Ultimate:

Selected Ultimate: ILF: Policy Limits Ultimate:

Olicy Limits			
Ultimate ILAE Ratio PY 2015 ILAE Ratio - 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000 - 1.5% - 1.000 1.5% - 1.000 30.4% - 1.000 30.4% - 1.000 35.7% - 1.000 38.4% - 1.000 7.0% - 1.000 7.0% - 1.000 51.2% - 1.000 51.2% - 1.000 51.2% - 50.8% - 52.7% - 63.5% - 79.4% - 51.000 51.000 - 51.0	Policy Limits		
Ultimate ILAE Ratio PY 2015 ILAE Ratio - 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000 - 1.5% - 1.000 1.5% - 1.000 30.4% - 1.000 30.4% - 1.000 35.7% - 1.000 38.4% - 1.000 7.0% - 1.000 7.0% - 1.000 51.2% - 1.000 51.2% - 1.000 51.2% - 50.8% - 52.7% - 63.5% - 79.4% - 51.000 51.000 - 51.0			
ILAE Ratio         PY 2015         ILAE Ratio           -         1.000         -           -         1.000         -           -         1.000         -           0.0%         1.000         0.0%           2.0%         1.000         1.5%           42.2%         1.000         30.4%           45.9%         1.000         35.7%           47.1%         1.000         38.4%           7.8%         1.000         7.0%           209.8%         1.000         198.1%           51.2%         1.000         51.2%           50.8%         52.7%           63.5%         79.4%           51.0%         51.0%		0.0%	On-Level
- 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000 - 1.000	Ultimate	Trend to	
- 1.000 - 1.000 - 1.000 - 1.000 - 1.000 - 1.000 - 1.000 - 1.000 - 1.000 - 1.5% - 1.000 - 1.5% - 1.000 - 1.5% - 1.000 - 1.5% - 1.000 - 1.5% - 1.000 - 1.000 - 1.0% - 1.000 - 1.0% - 1.000 - 1.0% - 1.000 - 1.0% - 1.000 - 1.0% - 1.000 - 1.0% - 1.000 - 1.0% - 1.000 - 1.0% - 1.000 - 1.0% - 1.000 - 1.0% - 1.000 - 1.0% - 1.000 - 1.00	ILAE Ratio	PY 2015	ILAE Ratio
- 1.000 0.0% 1.000 0.0% 2.0% 1.000 1.5% 42.2% 1.000 30.4% 45.9% 1.000 35.7% 47.1% 1.000 38.4% 7.8% 1.000 7.0% 209.8% 1.000 198.1% 51.2% 1.000 51.2%  50.8% 52.7% 63.5% 79.4%	-	1.000	-
0.0% 1.000 0.0% 2.0% 1.000 1.5% 42.2% 1.000 30.4% 45.9% 1.000 35.7% 47.1% 1.000 38.4% 7.8% 1.000 7.0% 209.8% 1.000 198.1% 51.2% 1.000 51.2%  50.8% 52.7% 63.5% 79.4%	-	1.000	-
2.0%     1.000     1.5%       42.2%     1.000     30.4%       45.9%     1.000     35.7%       47.1%     1.000     38.4%       7.8%     1.000     7.0%       209.8%     1.000     198.1%       51.2%     1.000     51.2%       50.8%       52.7%       63.5%       79.4%       51.0%       1.00	-	1.000	-
42.2% 1.000 30.4% 45.9% 1.000 35.7% 47.1% 1.000 38.4% 7.8% 1.000 7.0% 209.8% 1.000 198.1% 51.2% 1.000 51.2%  50.8% 52.7% 63.5% 79.4%	0.0%	1.000	0.0%
45.9% 1.000 35.7% 47.1% 1.000 38.4% 7.8% 1.000 7.0% 209.8% 1.000 198.1% 51.2% 1.000 51.2%  50.8% 52.7% 63.5% 79.4%	2.0%	1.000	1.5%
47.1% 1.000 38.4% 7.8% 1.000 7.0% 209.8% 1.000 198.1% 51.2% 1.000 51.2%  50.8% 52.7% 63.5% 79.4%  51.000 51.000 51.000 51.000 51.000 51.000 51.000 51.000 51.000 51.000	42.2%	1.000	30.4%
7.8% 1.000 7.0% 209.8% 1.000 198.1% 51.2% 1.000 51.2%  50.8% 52.7% 63.5% 79.4%	45.9%	1.000	35.7%
209.8% 1.000 198.1% 51.2% 1.000 51.2% 50.8% 52.7% 63.5% 79.4% 51.0%	47.1%	1.000	38.4%
51.2% 1.000 51.2% 50.8% 52.7% 63.5% 79.4% 51.0%	7.8%	1.000	7.0%
50.8% 52.7% 63.5% 79.4% 51.0%	209.8%	1.000	198.1%
52.7% 63.5% 79.4% 51.0%	51.2%	1.000	51.2%
63.5% 79.4% 51.0% 1.00			50.8%
79.4% 51.0% 1.00			52.7%
51.0% 1.00			63.5%
1.00			79.4%
		Г	51.0%
51.0%		<u></u>	1.00
			51.0%

	31.0%
Weight:	7%

Capped @ 1M		
	0.0%	On-Level
Ultimate	Trend to	Ultimate
ILAE Ratio	PY Rate Chg	ILAE Ratio
-	1.000	-
-	1.000	-
-	1.000	-
0.0%	1.000	0.0%
2.0%	1.000	1.5%
42.2%	1.000	30.4%
45.9%	1.000	35.7%
47.1%	1.000	38.4%
7.8%	1.000	7.0%
209.8%	1.000	198.1%
49.7%	1.000	49.7%
		50.6%
		52.4%
		63.2%
		78.8%
		50.0%
		1.02
		51.0%
		31%

Capped @ 250k		
	0.0%	On-Level
Ultimate	Trend to	Ultimate
ILAE Ratio	PY 2015	ILAE Ratio
-	1.000	-
-	1.000	-
-	1.000	-
0.0%	1.000	-
2.0%	1.000	1.5%
42.2%	1.000	30.4%
45.9%	1.000	35.7%
47.1%	1.000	38.4%
7.8%	1.000	7.0%
81.8%	1.000	77.3%
36.1%	1.000	36.1%
		31.7%
		32.9%
		37.9%
		38.4%
	Г	32.0%
	<u> </u>	1.46
		46.7%
<u> </u>		31%

Capped @ 100k		
	0.0%	On-Level
Ultimate	Trend to	Ultimate
ILAE Ratio	PY 2015	ILAE Ratio
-	1.000	-
-	1.000	-
-	1.000	-
0.0%	1.000	-
2.0%	1.000	1.5%
42.2%	1.000	30.4%
43.7%	1.000	34.0%
31.7%	1.000	25.8%
7.8%	1.000	7.0%
47.4%	1.000	44.7%
27.0%	1.000	27.0%
,		
		23.7%
		24.6%
		27.2%
		25.5%
		26.0%
	L	1.92
		49.9%
		31%
		44.004

Frequency/Severity Indication: 46.2% Weighted Average: 49.3%

PY 2015 Selected: 47.0%

Adjustment: 0.0%

PY 2015: 47.0%

All Year Avg Empirical Cat Load: 0.0%
Program Specific AAL Cat Load: 2.4%

Selected Cat Load: 2.4%
Corporate Cat Charge: 0.0%
XOL Loss Cost: 2.0%

Indicated XOL Cost: 0.0% ULE: 1.0%

Claims Fees: 0.0%

PY 2015 Ultimate ILAE Ratio Including AAL Cat Load and Cost of Reinsurance: 52.3%

Division 66 - Programs WNH WorkTruckGuard - Profitability Study PYG @ 2015/2 (000's omitted)

#### Property

<u>Large Losses - Incurred + Legal > 100k</u>

PY	DSP	Cat #	Policy #	Case #	DOL	Insured	Ind Paid	Ind OS	Legal	I+Legal Acc State	Description
2011	1-0-39		6142961	2557	7/17/2012	Momentum Transport	107	-	6	113 Texas	Lightning Strike Caused Damage
2012	1-0-39		2849945	9915	4/13/2013	Crouch's Wrecker A	162	-	3	166 Tennessee	Theft Of 5 Carrier Bodies, 1 Completed
2014	1-0-39		9659419	1644	8/21/2014	Kruz Inc Kruz Prop	541	309	35	885 Indiana	Building Damage DUE To Fire.

### APD

## Rate Need Indications

	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
			Before 2015			After 2015		
			Rate Change	Before 2015		Rate Change		
	Target		PY 2015	Rate Change	PY 2015	PY 2015	PY 2016	
	Combined	Target	Ultimate	PY 2015	Rate	Ultimate	Ultimate	PY 2016
	Ratio	<b>ILAE Ratio</b>	<b>ILAE Ratio</b>	Rate Need	Achieved	<b>ILAE</b> Ratio	ILAE Ratio	Rate Need
RAP Neutral:	98.0%	65.1%	60.9%	-6.0%	-0.1%	61.0%	61.0%	-5.9%

# Expense Ratio calculated as follows:

Commission:	22.0%
Prem Tax:	2.6%
Other Acquisition Fees:	1.8%
Direct Expense:	4.0%
Indirect Expense:	2.5%
	32.9%

- (1) =[1 (Calculated RAP)]
- (2) = [(1) (Total Expense)]
- $(3) = (6) \times [1 + (5)]$
- (4) = [(3) + (Direct Expense)] / [(2) + (Direct Expense)] 1
- (5) = Input
- (6) = Exhibit 3
- $(7) = (6) \times [1 + (Trend)]$
- (8) = [(7) + (Direct Expense)] / [(2) + (Direct Expense)] 1

APD

# Reported Incurred Loss & LAE Ratios

PY	GWP	6	18	30	42	54	66	78	90	102	114	126	@ 2015/2
2005	0	-	-	-	-	-	-	-	-	-	-	-	-
2006	0	-	-	-	-	-	-	-	-	-	-		-
2007	0	-	-	-	-	-	-	-	-	-			-
2008	19	0.0%	12.6%	12.6%	12.6%	12.6%	12.6%	12.6%	12.6%				12.6%
2009	39	0.0%	19.0%	26.5%	25.3%	25.3%	25.3%	25.3%					25.3%
2010	32	0.0%	94.7%	94.7%	94.7%	94.7%	94.7%						94.7%
2011	41	5.1%	94.9%	138.4%	138.4%	171.3%							171.3%
2012	45	0.0%	2.2%	2.7%	2.7%								2.7%
2013	53	23.8%	36.8%	46.2%									46.2%
2014	57	12.3%	101.4%										101.4%
2015	60	0.0%											0.0%

APD

Indexing - PY 2015 Ultimate Loss & LAE Selection

		Annual PY	Cumulative	On-Level
PY	GWP	Rate Chg	PY Rate Chg	GWP
2005	0	0.0%	1.000	
2006	0	0.0%	1.000	-
2007	0	0.0%	1.000	-
2008	19	0.0%	1.000	18
2009	39	-8.6%	0.914	41
2010	32	-7.3%	0.847	36
2011	41	-2.5%	0.826	48
2012	45	-4.3%	0.790	54
2013	53	16.5%	0.921	55
2014	57	3.5%	0.953	57
2015	60	-0.1%	0.952	60
			Al	Yr Wtd:
			Las	st 7 Wtd:
			Las	st 5 Wtd:
			Las	st 3 Wtd:
		Freque	ncy/Severity In	dication:

Policy Limits		
	0.0%	On-Level
11145		
Ultimate	Trend to	Ultimate
ILAE Ratio	PY 2015	ILAE Ratio
-	1.000	-
-	1.000	-
-	1.000	-
13.1%	1.000	13.7%
26.2%	1.000	25.2%
95.1%	1.000	84.6%
171.4%	1.000	148.7%
2.6%	1.000	2.1%
46.7%	1.000	45.2%
111.7%	1.000	111.8%
60.0%	1.000	60.0%
		65.1%
		67.7%
		71.8%
		72.4%
		59.5%

PY 2015 Selected: 60.0%

Adjustment: 0.0%

PY 2015: 60.0%

ULE: 1.0%

Claims Fees: 0.0%

PY 2015 Ultimate ILAE Ratio: 61.0%

<sup>\*</sup> Averages include PY 2015

## Rate Need Indications

	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
			Before 2015			After 2015		
			Rate Change	Before 2015		Rate Change		
	Target		PY 2015	Rate Change	PY 2015	PY 2015	PY 2016	
	Combined	Target	Ultimate	PY 2015	Rate	Ultimate	Ultimate	PY 2016
	Ratio	<b>ILAE</b> Ratio	<b>ILAE</b> Ratio	Rate Need	Achieved	<b>ILAE</b> Ratio	ILAE Ratio	Rate Need
RAP Neutral:	98.7%	66.0%	62.5%	-4.9%	3.6%	60.4%	63.4%	-3.8%

# Expense Ratio calculated as follows:

Commission:	22.0%
Prem Tax:	2.1%
Other Acquisition Fees:	1.8%
Direct Expense:	3.7%
Indirect Expense:	3.3%
•	32.8%

- (1) =[1 (Calculated RAP)]
- (2) = [(1) (Total Expense)]
- $(3) = (6) \times [1 + (5)]$
- (4) = [(3) + (Direct Expense)] / [(2) + (Direct Expense)] 1
- (5) = Input
- (6) = Exhibit 3
- $(7) = (6) \times [1 + (Trend)]$
- (8) = [(7) + (Direct Expense)] / [(2) + (Direct Expense)] 1

# Reported Incurred Loss & LAE Ratios

PY	GWP	6	18	30	42	54	66	78	90	102	114	126	@ 2015/2
2005	0	-	-	-	-	-	-	-	-	-	-	-	-
2006	0	-	-	-	-	-	-	-	-	-	-		-
2007	0	-	-	-	-	-	-	-	-	-			-
2008	22	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%				0.0%
2009	61	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%					0.0%
2010	74	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%						0.0%
2011	131	0.0%	0.8%	723.8%	1455.0%	1456.7%							1456.7%
2012	122	0.0%	0.0%	0.0%	0.0%								0.0%
2013	162	0.0%	0.0%	0.0%									0.0%
2014	185	0.0%	0.0%										0.0%
2015	266	0.0%											0.0%

## Reported Paid Loss & LAE Ratios

PY	GWP	6	18	30	42	54	66	78	90	102	114	126	@ 2015/2
2005	0	-	-	-	-	-	-	-	-	-	-	-	-
2006	0	-	-	-	-	-	-	-	-	-	-		-
2007	0	-	-	-	-	-	-	-	-	-			-
2008	22	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%				0.0%
2009	61	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%					0.0%
2010	74	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%						0.0%
2011	131	0.0%	0.0%	0.4%	732.3%	734.1%							734.1%
2012	122	0.0%	0.0%	0.0%	0.0%								0.0%
2013	162	0.0%	0.0%	0.0%									0.0%
2014	185	0.0%	0.0%										0.0%
2015	266	0.0%											0.0%

#### Indexing - PY 2015 Ultimate Loss & LAE Selection

		Annual PY	Cumulative	On-Level
PY	GWP	Rate Chg	PY Rate Chg	GWP
2005	0	0.0%	1.000	-
2006	0	0.0%	1.000	-
2007	0	0.0%	1.000	-
2008	22	0.0%	1.000	27
2009	61	0.0%	1.000	74
2010	74	1.7%	1.017	88
2011	131	2.7%	1.044	152
2012	122	10.6%	1.155	128
2013	162	0.0%	1.155	170
2014	185	1.2%	1.169	192
2015	266	3.6%	1.211	266
			Al	l Yr Wtd:
			Las	st 7 Wtd:
			Las	st 5 Wtd:
			La	st 3 Wtd:
			6 1 . 11	
			Selected l	
		_	10040	ILF:
		C	apped @ \$10M l	Jitimate:

Capped @ \$10M		
	5.0%	On-Level
Ultimate	Trend to	Ultimate
ILAE Ratio	PY 2015	ILAE Ratio
ILAL NACIO	1.629	ILAL RACIO
_	1.551	_
_	1.477	_
0.0%	1.407	0.0%
0.0%	1.340	0.0%
27.2%	1.276	29.1%
1491.0%	1.216	1562.8%
41.0%	1.158	45.3%
49.3%	1.103	51.8%
59.4%	1.050	60.2%
56.5%	1.000	56.5%
30.3%	1.000	30.3%
		257.2%
		263.7%
		307.7%
		56.3%
		56.0%
	<u> </u>	1.00
Woight		56.0% 3%
Weight:		3%

Capped @ 2M		
	•	
	4.5%	On-Level
Ultimate	Trend to	Ultimate
ILAE Ratio	PY 2015	ILAE Ratio
-	1.553	-
-	1.486	-
-	1.422	-
0.0%	1.361	-
0.0%	1.302	-
13.6%	1.246	14.2%
1475.7%	1.193	1517.6%
24.6%	1.141	26.8%
30.8%	1.092	32.1%
37.8%	1.045	38.1%
37.6%	1.000	37.6%
		236.1%
		242.0%
		283.6%
		36.3%
	ı	
		38.0%
		1.67
		63.5%
		49%
		Fred

Capped @ 1M								
	4.0%	On-Level						
Ultimate	Trend to	Ultimate						
ILAE Ratio	PY 2015	ILAE Ratio						
-	1.480	-						
-	1.423	-						
-	1.369	-						
0.0%	1.316	-						
0.0%	1.265	-						
13.6%	1.217	13.9%						
1468.1%	1.170	1481.0%						
16.4%	1.125	17.6%						
24.6%	1.082	25.4%						
27.0%	1.040	27.1%						
26.3%	1.000	26.3%						
		224.2%						
		229.8%						
		269.3%						
		26.3%						
	F	27.0%						
	_	2.53						
		68.2%						
	499							
equency/Severity Indication: 67.								

\* Averages include PY 2015

Frequency/Severity Indication: 67.5% Weighted Average: 65.6%

PY 2015 Selected - Capped @ \$10M: 67.0%

Adjustment: 0.0%

PY 2015 - Capped @ \$10M: 67.0%

ILF: 1.000 Catastrophe/Latency Load: 5.0%

ULE: 1.0%

PY 2015 Ultimate ILAE Ratio: 73.0%

Credibility: 4%

Complement of Credibility: 59.8%
Credibility Weighted PY 2015 Ultimate ILAE Ratio: 60.4%

## <u>Large Losses - Incurred + LAE</u>

PY	DSP	Policy #	Case #	DOL	Insured	Ind Paid	Ind OS	LAE	ILAE	Acc State	Description
2011	1-0-40	2856300	179	4/14/201	1 Load Master Corp	960	-	-	960 V	irginia	Claimant Alleges HIS Hand WAS Injured
2011	1-0-40	2856325	1256	3/18/201	1 Pulliam Enterprise	-	950	5	955 Ir	ıdiana	Clmt Allegedly Caught In Machine AT In

1/1/2003 to 6/30/2014

Secction V Exhibit 14

Program: WNH EquipGuard

Limit Profile - Based on PY Written Premium

Occ Limit PY>	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	Total
100,000	-	-	-	-	-	-	-	-		-	-	-	-
500,000	_	_	_	-	-	-	-	-	-	-	-	_	_
900,000	_	-	-	-	-	-	-	-	-	-	-	_	_
1,000,000	-	-	-	-	-	8,370	7,865	17,883	34,433	24,186	48,256	42,989	183,982
1,500,000	-	-	-	-	-	´-	, <u>-</u>	´-	, <u>-</u>	´-	´-	-	´-
2,000,000	-	-	-	-	-	-	-	5,036	11,315	5,643	19,482	6,741	48,217
2,500,000	-	-	-	-	-	-	-	´-	, <u>-</u>	´-	´-	-	´-
3,000,000	-	-	-	-	-	-	14,350	14,969	31,457	34,761	34,462	16,748	146,747
3,500,000	-	-	-	-	-	-	-	-	-	-	-	-	-
4,000,000	-	-	-	-	-	-	-	-	40,246	52,137	47,166	48,401	187,950
4,500,000	-	-	-	-	-	-	-	-	-	-	-	-	-
5,000,000	-	-	-	-	-	-	-	-	14,946	6,727	6,294	-	27,967
5,500,000	-	-	-	-	-	-	-	-	-	-	-	-	-
6,000,000	-	-	-	-	-	-	-	-	-	-	-	-	-
6,500,000	-	-	-	-	-	-	-	-	-	-	-	-	-
7,000,000	-	-	-	-	-	-	-	-	-	-	-	-	-
7,500,000	-	-	-	-	-	-	-	-	-	-	-	-	-
8,000,000	-	-	-	-	-	-	-	-	-	-	-	-	-
9,000,000	-	-	-	-	-	-	-	-	-	-	-	-	-
9,500,000	-	-	-	-	-	-	-	-	-	-	-	-	-
10,000,000	-	-	-	-	-	-	-	-	-	-	-	-	-
11,000,000	-	-	-	-	-	-	-	-	-	-	-	-	-
12,000,000	-	-	-	-	-	-	-	-	-	-	-	-	-
14,000,000	-	-	-	-	-	-	-	-	-	-	-	-	-
15,000,000	-	-	-	-	-	-	-	-	-	-	-	-	-
19,000,000	-	-	-	-	-	-	-	-	-	-	-	-	-
20,000,000	-	-	-	-	-	-	-	-	-	-	-	-	-
24,000,000	-	-	-	-	-	-	-	-	-	-	-	-	-
25,000,000	-	-	-	-	-	-	-	-	-	-	-	-	-
Total	-	-	-	-	-	8,370	22,215	37,888	132,397	123,454	155,660	114,879	594,863

xs 10M	Am Home
Selected	ILF
100.0%	1.000
0.0%	1.029
0.0%	1.058
0.0%	1.116
0.0%	1.145
0.0%	1.217
0.0%	1.235
0.0%	1.280
0.0%	1.235
100.0%	1.000

Average XS Limit - - - - - 1,000,000 2,291,920 1,923,089 2,924,145 3,093,768 2,710,359